***Zoo Keeper for the Day!***

Our Zoo Keeper for the Day scheme is a unique, once in a lifetime experience for anyone who is mad about animals!

Help and work alongside one of our Zoo Keepers and discover what it is like to feed, clean and care for a variety of our furry and feathered friends with this one-on-one experience. This value for money opportunity gives a real insight into the working lives of keepers and a realistic impression of the work that is involved on a day to day basis.

The day starts at 10am when you will be met by your dedicated Keeper and includes activities such as – capybara, penguin\*, beaver, meerkat and even lemur feeding! There is also the chance to see and have a go at preparing feeds and enrichment for some of our animals. The exact itinerary will be confirmed on the day.

\* In some circumstances the penguin feeding will be alongside another child (max 2 children).

Participants will be provided with a special Drusillas Park Keeper for the Day sweatshirt or polo shirt to wear throughout the day. This is then yours to take home as a souvenir. Lunch is included for the participant and you have the opportunity to invite up to four additional family members into the Park at a discounted rate. Children under 16 must have a parent or guardian accompanying them throughout the experience – in these circumstances free entry to Drusillas for the purpose of supervising will be included. The day finishes at approximately 3:30pm with the presentation of a certificate and some truly great memories to treasure. Participants and accompanying family members are then free to explore the Park after the experience has finished.

There are a number of rules and conditions that must be adhered to. These are listed on a separate sheet – please ensure you read this information carefully and make yourself familiar with it.

Bookings for Zoo Keeper for the Day are available daily throughout the year, except Christmas Eve, Christmas Day and Boxing Day. In instances where you have been given a voucher please check your voucher category (Gold/Silver/Bronze) for date restrictions.

The scheme is extremely popular with dates being booked up well in advance. Consequently we advise you to telephone our booking office on 01323 874100 to check availability before completing and returning the booking form. Please note we cannot make provisional bookings or take bookings over the phone.

***Cancellation policy:***

* If we are given 30 days or more notice of a cancellation the experience can be re-booked at no additional cost (date restrictions may apply).
* If we are given less than 30 days notice of a cancellation – we regret that you forfeit your booking.
* Please note we do not offer refunds.

If you have any questions or require any further details please do not hesitate to contact us on 01323 874100.

We look forward to welcoming you to the Park and hope you have a *zoooper* experience! Don’t forget your camera!

***Zoo Keeper for the Day – Rules, Conditions and Information***

1. The minimum age to participate in Keeper for the Day is 6 years old.
2. The participant must have an up to date tetanus vaccination.
3. A parent or guardian must accompany any Keeper for the Day who is under the age of 16 (parent or guardian must be aged 18+). In these circumstances free entry to Drusillas for the purpose of supervising will be included.  The free entry place cannot be transferred to any other person in circumstances where the supervising parent or guardian is a Drusillas Annual Member, or for any other reason.
4. In circumstances where the participant has special needs and is over 16, a carer must accompany them throughout the experience (carers must be aged 18+). In these circumstances free entry to Drusillas for the purpose of supervising will be included upon production of DLA/PIP evidence. The free entry place cannot be transferred to any other person in cases where the participant with special needs is under 16.
5. Up to four additional family members can visit the Zoo on the day at our standard group rate.
6. With the exception of the parent, guardian or carer (in the case of participants aged over 16 with special needs) additional family members are not permitted behind the scenes.
7. No smoking or chewing of gum is permitted in the public areas.
8. Please wear appropriate clothing – jeans, T–shirt, jumper or sweatshirt and appropriate waterproof coat or jacket.
9. Please wear appropriate waterproof footwear – trainers or wellington boots.
10. Squash, tea and coffee are provided free of charge in the Keeper’s staff room. One main meal and a soft drink/tea or coffee is provided free of charge to the Keeper for the Day participant only. Additional food can be purchased from our catering outlets or you may bring a packed lunch if you prefer.
11. The Keeper for the Day experience starts at 10am; participants will be met at the Visitor Services Office near the entrance. The day will finish at 3:30pm, participants are welcome to explore the zoo after the experience has finished.
12. We regret lost or misplaced Animal Experience gift vouchers cannot be reissued.
13. Cancellation policy***:*** If we are given 30 days or more notice of a cancellation the experience can be re-booked at no additional cost (date restrictions may apply). If we are given less than 30 days notice of a cancellation – we regret that you forfeit your booking. Please note we do not offer refunds.

# *Zoo Keeper for the Day – Health and Safety*

All animals naturally carry a range of microorganisms, some of which can be transmitted to humans where they may cause ill health. The animals also have the potential to cause harm through biting, scratching and their physical presence. Therefore it is essential that those taking part in Keeper for the Day follow closely the instructions given. Behind the scenes at Drusillas there are other work activities being carried out which may present a risk if these guidelines are not followed.

1. Cover existing cuts and abrasions on exposed skin with waterproof dressings and the disposable gloves provided.
2. Smoking, eating or drinking is only allowed in the designated rest areas.
3. Do not eat any of the food intended for the animals.
4. Hands should be washed at every opportunity, especially before eating, drinking or smoking and before leaving Drusillas.
5. Always use the disposable gloves provided when instructed.
6. During the day you should avoid putting you face close to the animals, placing your fingers in your mouth or kissing the animals.
7. You should remain in close contact with the Zoo Keeper who you are working with, and not wander off.
8. You must not enter an animal enclosure without specific instruction from the Zoo Keeper.
9. If you take your breaks or lunch apart from the Zoo Keeper you will be given a time and place to meet up again. You must not re-enter the off-show areas of the zoo unaccompanied.
10. No jewellery other than ear studs is permitted.
11. Long hair should be tied back.
12. High-heeled shoes should not be worn.
13. Any accident or injury should be reported to the Zoo Keeper immediately so that appropriate action can be taken and First Aid provided.
14. In the event of an emergency you should follow the instructions of the Zoo Keeper. If you become separated leave the area by the nearest emergency exit and make your way to the assembly point in the car park.

***Keeper for the Day – 2018 Booking Form***

***Please complete the booking form and post back to Drusillas Park, Alfriston, East Sussex, BN26 5QS as soon as possible to secure your preferred date, remembering to include the voucher.***

***Details of the Keeper for the Day – the person who will be undertaking the experience***

|  |  |  |
| --- | --- | --- |
| **Title** | **Forename** | **Surname** |
| **If under 16 –** Date of birth | | Age at date of event (Date No.1) |
| **If under 16 –** Name of parent or guardian | | |
| Is this person a current Drusillas Annual Member? Yes No | | |
| Home Address | | |
|  | | |
|  | | Postcode |
| Daytime Telephone | |  |
| E-mail  Drusillas Zoo Park Ltd would like to send you information about our half price entry offers and our other marketing activities. If you would like to receive this information please tick this box | | |

***Details of the Booking***

|  |  |
| --- | --- |
| Please give 4 possible dates you would like to be Keeper for the Day – excluding 24, 25 and 26 December  ***Keeper for the Day is extremely popular with dates being booked up well in advance. We advise you to telephone our booking office to check availability before completing and returning this booking form. Please note we cannot make provisional bookings or take bookings over the phone.*** | |
| Date No.1 | Date No.2 |
| Date No.3 | Date No.4 |
| Date of last tetanus immunization | |
| Please give details of any allergies or medical conditions we should be aware of | |
| Please give details of any special needs we should be aware of | |
| Please give the name and contact number of a person we can contact in case of an emergency on the day | |

***Payment Details – Please circle the relevant Keeper for the Day category (this information can be found on the reverse of the voucher)***

|  |  |  |
| --- | --- | --- |
| Gold | Silver | Bronze |

***You must ensure the physical voucher is enclosed together with this form. Without this your booking and the date/s requested cannot be booked.***

***Participant / Parent / Guardian Signature –*** *I agree to the rules, conditions and information set out and agree to abide by the health and safety rules on the day of the experience.*

|  |  |
| --- | --- |
| Signature | Date |